



Assisted Self Maintenance Appendix

This document serves as an appendix to Section 7.4 of Spectra Logic's Product Terms and Conditions for ASM equipment:

7.4. Assisted Self Maintenance ("ASM") Subscription Service: Spectra will maintain an inventory of ASM Parts, as determined by Spectra, at Customer's location. ASM Parts are provided to Customer on a bailment basis and remain the property of Spectra until the ASM Part is installed as a replacement Part in Hardware and Customer returns the removed Part to Spectra. Customer understands and agrees that Customer: (1) must segregate ASM Parts from its own inventory; (2) is responsible for the return of the removed Part after performing a part replacement; and (3) is liable for any loss or damage to ASM Parts and removed Parts. Following expiration or termination the ASM Subscription Service, Customer will return all ASM Parts to Spectra within fourteen (14) calendar days in accordance with the RMA Process. If Customer does not return any ASM Part, Spectra will invoice Customer for the current retail Purchase Price of the ASM Part and Customer agrees to pay the invoice in accordance with Section 10.4. FOR CUSTOMERS PURCHASING THROUGH AN AUTHORIZED RESELLER: Spectra may invoice the Authorized Reseller or Customer for the Purchase Price. Customer is obligated to pay the applicable amounts to the Authorized Reseller or Spectra.

Full return details are available at <https://support.spectralogic.com/services-and-contracts/rma-information>.

Customers intending to purchase ASM Service must sign and return this document during the quoting process. Spectra Logic retains ownership of all ASM items, which are consigned to products while under valid SupportGuard contracts.

A copy of this document must be provided to the Spectra Logic Service Logistics team upon completion. Email copies to service-logistics@spectralogic.com.

Acceptance of this amendment by the approved authority below is considered authorization to invoice, by Spectra Logic, for any parts retained more than 30 days after contract lapse. Payment terms are Net 30.

Customers must provide a reference number for Spectra Logic to invoice against in accordance with this appendix.

Spectra Logic Corporation Sales Representative

Printed Name _____

Signature _____

Customer Company _____

ASM Site _____

Printed Name _____

Signature _____